



**TECHNICAL AND COMPLIANCE COMMITTEE
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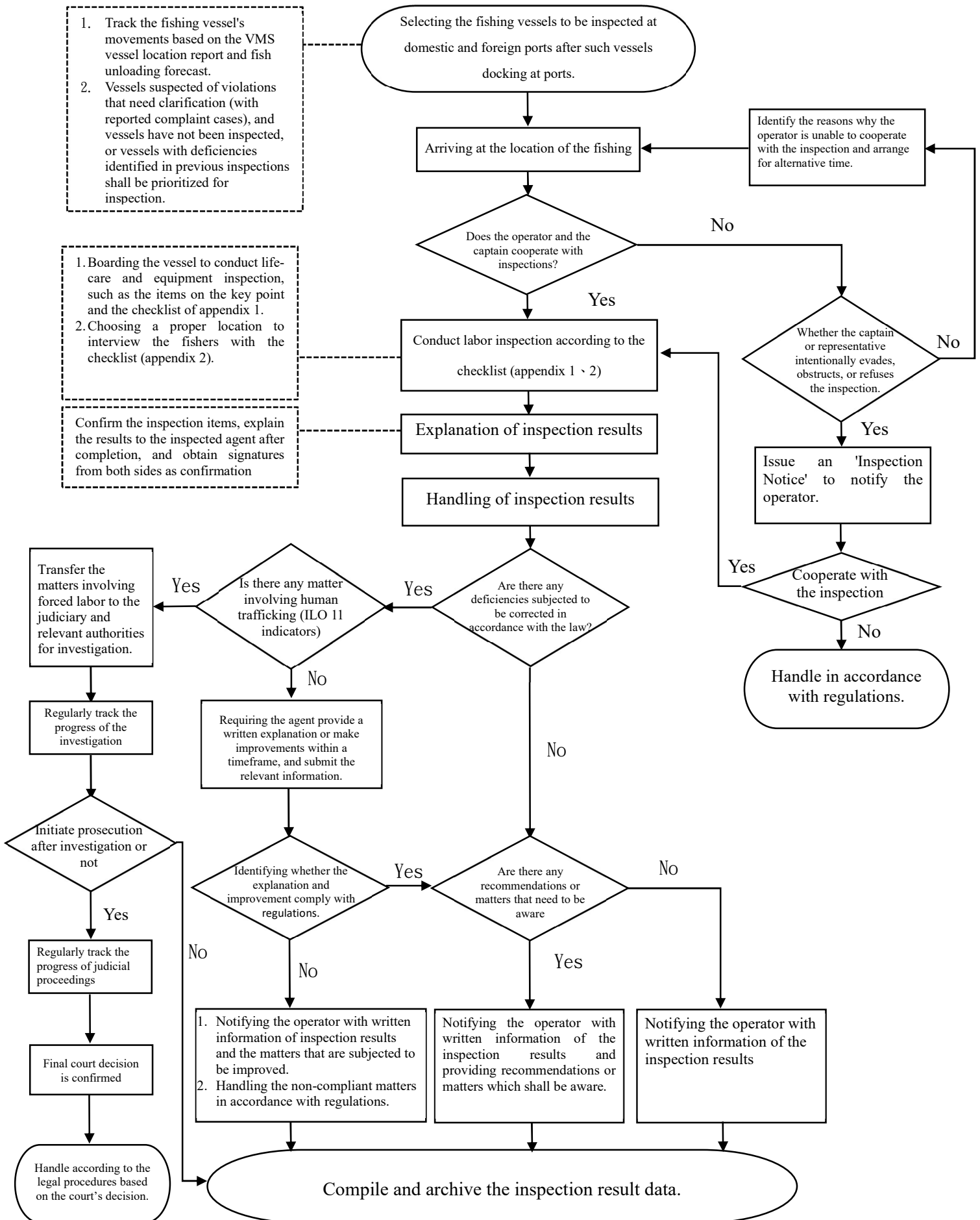
Pohnpei, Federated States of Micronesia (Hybrid)

Discussion Material - Voluntary HSBI Regional Guides – Crew Labour Standards

WCPFC-TCC22-2026-25C

28 August 2026

The Ministry of Agriculture's Standard Operating Procedure for Labor Inspections in Distant Water Fisheries (on Distant water fishing vessel)



List of Key Items to be inspected

Basic Information	Whether the list of employed migrant fishers is accurate.
Protection	- Whether the personal protective equipment (PPE) are complete. - Whether the safety warnings are posted in public areas on board the fishing vessel.
Employment contact	- Whether there are copies of bilingual employment contract on board. - Whether the employment contract are expired.
Document	- Whether the fishers' passports and documents centrally managed. - Whether the fishers can access their document when necessary.
CCTV	- Whether the vessel has installed CCTV. - Whether the timestamp and the quality of day and night footage are normal.
Working hour	- Whether fishers' attendance records documented and preserved according to regulations. - Whether the daily rest period is compliant with the legal standard of 10 hours, when operating at the fishing grounds.
Complaint channel	Whether all fishers are provided with complaint channels in a language they can understand, and whether information regarding the 1995 hotline or the foreign crew interactive service platform is posted in a public and visible area on the fishing vessel.
Life on board the vessel	Whether there is an adequate supply of clean drinking water on board, and whether the food supplies are sufficient and hygienic.

	2. Whether the accommodation is clean, and with proper ventilation and lighting. 3. Whether there are functional sanitation and washing facilities available on board. 4. Whether all fisher have individual berths. 5. Whether the list of onshore medical contact information is posted, and whether the medical supplies are all within their expiration dates.
Satellite Communication Equipment (Wi-Fi)	1. Is the fishing vessel equipped with satellite communication (Wi-Fi)? 2. Is the Wi-Fi service provided free of charge to crew members? 3. How do crew members on board access the Wi-Fi service?

Key points for inspectors to check required documents and conduct inspections for distant water fishing vessels.

1. The inspector shall confirm whether the operator or his representative is arrived, when arriving at the vessel's docking location,
2. When conducting investigation regarding reported cases, the confidentiality of personal information, evidence of violations, and testimonies of relevant parties shall be maintained and not be disclosed to the operator.
3. Inspector shall confirm the following items before conducting inspection:
 - (1) Documents related to the inspected fishing vessel operator and vessel's registration.
 - (2) The information regarding the deficiencies identified during the last inspection.
 - (3) The list of the migrant fishers employed overseas on board the fishing vessels during the latest voyage period (or the reported voyage period) (Distinguishing those currently employed).
 - (4) Preparing personal item, wearing a Fisheries Agency vest(s) or identification, and carrying items and documents required for the inspection, such as photo or video equipment.
4. The key inspection items are as follows:
 - (1) Confirming whether the identities of the fishers are aligned with the list of migrant crew employment approved by the county/city government (required document).
 - (2) Whether the fishers on board retain copies of their employment contracts and service contracts.
 - (3) During interviews, the inspector shall find a suitable and quiet area nearby or set up a tent with tables and chairs. Before and

during the interview, the fishing vessel operator and officers shall be required to leave the area to provide a safe and comfortable environment for the fisher.

- (4) Identifying whether the fishers' important documents are held by themselves. If not, the reason shall be acquired, and whether they can retrieve such document from the captain later, to confirm if they are being forced to surrender them.
- (5) Fisher's attendance record and other working record (including minimum rest hours per day shall not be less than ten hours and within any seven-day period, rest time shall not be less than 77 hours, with records of overtime work compensatory rest) (required document).
- (6) With regard to the living conditions on board the vessel, the inspection shall focus on whether the drinking water supply is clean and adequate; whether the food supply is sufficient and hygienic; whether the accommodations are adequate and clean, and whether the medications are not expired; for fishing vessels are 24 meters in length and over, the inspection shall identify whether sanitation and washing facilities are available for fishers.
- (7) Whether the protection for fishers' personal safety is implemented, and whether such personal protective equipment are issued with adequate number.
- (8) Whether there has been any occurrence of mistreatment, violence, or strikes on board the vessel.
- (9) CCTV: Whether the vessel has installed the system and whether the timestamp and the quality of day and night footage are normal.
- (10) Providing fishers with the 1955 complaint hotline

(international: +886-2-8073-3141) and the foreign crew interaction service platform (<https://www.happyfisherman.tw>).

- (11) Communication Equipment (Wi-Fi) Usage: Whether the fishing vessel is equipped with a Wi-Fi system and whether it is made available for its crew members.

Checklist for Labor Inspection in Distant Water Fisheries (Distant water fishing vessel)

Working, Living conditions and Life-caring on board

Date		Location	
Name of the company		Vessel's name	
Operator		CT number	

Items	Details of the Inspection	Result	Items to be improved	Awareness and Recommendations
1.Basic Information	1.1 Whether the list of migrant fisher is systematically archived (including computerized data) (and compared with the number and list registered in the fishing management system)	Yes/No		
2.Contract	2.1 Whether there is a copy of bilingual employment contract on board.	Yes/No		
	2.2 Whether the employment contract is expired.	Yes/No		
3.Document	3.1 Whether the fishers' passports and documents are centrally managed.	Yes/No		
	3.2 Whether the fishers' passports and documents could be accessed when necessary.	Yes/No		
4.Working Hours	4.1 Whether fishers' attendance record are documented and archived according to	Yes/No		

Items	Details of the Inspection	Result	Items to be improved	Awareness and Recommendations
	regulations.			
	4.2 During the contract period, when entering the fishing grounds and starting fishing operations, whether the fisher's daily rest period (all available time, not just sleep time) in compliance with the legal standard of 10 hours. 4.2-1 Whether the fishing vessel operate has a shift duty.	4.2-1 : Yes (Shift duty) /No		
	4.2-2 Working hours per day	○Over 14 hours ○12 to 14 hours ○10 to 12 hours ○8 to 10 hours ○under 8 hours		
	4.2-3 Whether the rest hours exceed 10 hours per day.	Yes/No		
5. Life-caring	5.1 Whether the drinking water on board is sufficient, clean, and enough to supply the crew with 2 liters per person per day.	Yes/No		
	5.2 Whether the food on board is sufficient and hygienic.	Yes/No		
	5.2-1 How many meals are provided per day?	_____ meals per day		
	5.3 Whether the accommodation is in clean condition, and has proper ventilation and lighting.	Yes/No		
	5.4 Whether the fishing vessel has	5.4-1 : ○Over 24 meters		

Items	Details of the Inspection	Result	Items to be improved	Awareness and Recommendations
	sanitation and washing facilities, and can be available for fishers. 5.4-1 Captain	(including 24 meters) ○ under 24 meters		
	5.4-2 Sanitation: Toilet	Yes/No		
	5.4-3 Sanitation: Enclosed shower facility.	Yes/No		
	5.4-4 Sanitation: heater	Yes/No		
	5.5 Whether each fisher has an individual berth.	Yes/No		
	5.6 Whether a list of contact information for onshore medical guidance has been posted.	Yes/No		
	5.7 Whether the fishing vessel inspection/emergency medical supplies are all within their expiration dates.	Yes/No		
	5.8 Whether there is an “International medical guide for ships” on board.	Yes/No		
6. Protection	6.1 Whether the fishing vessel inspection/personal protective equipment (gloves, raincoats, inflatable life jackets, thermal clothes, etc.) are provided.	Yes/No, items : ☐ Gloves ☐ Raincoat ☐ Rain boots ☐ Inflatable life jacket ☐ Thermal clothes		
	6.2 Whether there is a safety notice posted in a visible area on the vessel.	Yes/No		
7.Complaint	7.1 Whether there is a	Yes/No		

Items	Details of the Inspection	Result	Items to be improved	Awareness and Recommendations
mechanism	complaint channel provided to all fishers in languages which they can understand, and whether the 1955 complaint hotline is posted in a visible and prominent area on the fishing vessel.			
8. CCTV	8.1 Whether the fishing vessel has installed CCTV.	Yes(to 8.2)/No		
	8.2 Whether the timestamp of the nighttime and daytime footages are normal.	Yes/No		
9. Satellite-based Wi-Fi Network	9.1 Is the fishing vessel equipped with Wi-Fi?	Yes (to 9.2)/No		
	9.2 Has the fishing vessel applied to this Agency for a Wi-Fi-related subsidy?	Yes/No		
	9.3 Is Wi-Fi available to all crew members?	Yes (to 9.4)/No		
	9.3-1 Number of crew members with access to Wi-Fi on board	Number of crew members and remarks:		
	9.4 Is Wi-Fi provided free of charge?	Yes/No		
	9.5 How is Wi-Fi made available to each crew member?	Please describe the method of access:		
	9.6 What is the Wi-Fi usage allowance for each crew member (e.g., time or data limit)?	(Multiple answers allowed) ☐ Time limit: _____ hours/month ☐ Data limit: _____		

Items	Details of the Inspection	Result	Items to be improved	Awareness and Recommendations
		MB/month ☐ No time or data limit ☐ Not sure ☐ Other: _____		
Others :				
The lead inspector explains the inspection results to the operator or representative of the operator and consults and responds to the result:				

※ The items listed in the 'Items to be Improved' column will be incorporated into the focus areas for the next inspection.

Signature of the inspector :

Lead Inspector :

Signature of the Captain, the Operator or the Representative :

Date of the inspection : _____ , ____ : ____ to ____ : ____ .

Checklist for Labor Inspection in Distant Water Fisheries

Appendix 2

(Distant water fishing vessel)

Fisher interview

Date		Location	
Name of the company		Name of the vessel	
Operator		CT number	

Items	Details of the inspection	Result of the inspection
1. Agreements between fishers and operators	1.1 Whether fisher signed a contract with the operator	Yes/No
	1.2 【Following 1.1】 Whether the fisher retain the contract signed with the operator.	Yes/No, and details:
	1.3 Whether the fisher had watched the video regarding right and benefit promotion.	Yes/No
	1.4 Whether identification documents are kept in the fisher's own possession.	Yes/No, the person that keeps the document:
	1.5 Whether the fisher can retrieve his identification document at his own desire.	Yes/No/Unclear (Had Never requested the reclaim from the operator).
2. Salary	2.1 Whether the monthly salary stipulated under the contract complies with the statutory minimum wage and the amount of the monthly salary.	Yes/No Monthly salary _____USD °
	2.2 Whether the fisher receive the full contractual salary.	Yes/No, and details :
3. Unwarranted deductions and loans	3.1 Whether the salary has been improperly deducted during the contract period.	Yes/No
	3.2 Whether a loan was taken during the contract period.	Yes, specify the loan recipient, purpose, and amount: /No
4. Working hours	4.1 During the contract period, the daily working hours when entering the fishing grounds to begin operating.	The daily working hours are approximately _____ hours.
	4.2 Whether the working hours is acceptable.	Yes/No, and details:
	4.3 Whether there is any compensatory time off or allowance provided.	Yes/No, and details:
5. Living	5.1 What are the drinking water conditions	Adequate (2 litter per day)/

Items	Details of the inspection	Result of the inspection
conditions on board	on the vessel?	Inadequate, and details :
	5.2 What are the meal conditions on the vessel?	Adequate / Inadequate, and details :
	5.3 Whether the accommodations (including shared beds) comply with the standard that one person enjoys one berth (or bunk).	Yes/No
	5.4 Whether there provides inflatable life jacket when operating on the deck of the vessel.	Yes/No, and details:
	5.5 Whether the fisher wears an inflatable life jacket when operating on the deck of the vessel	Yes/No, and details:
6. Treatment on board	6.1 Whether the fisher has experienced any of the following mistreatments, during the contract period (multiple choices).	Yes, and details: /No
7. Response to emergency and complaint procedures	7.1 How does the captain or other officers react to situations when someone on board is sick or injured? (Taking appropriate measures)	Yes, and details: /No
	7.2 How would the fisher seek assistance if he encounters the following issues?	Circumstances and the person to be inquired.
	7.3 Does the fisher knows the relevant complaint hotlines and channels?	Yes, the complaint channel: /No
8.Communication Equipment (Wi-Fi) Usage	8.1 Is Wi-Fi available for your use on board the fishing vessel?	Yes (to 8.2) /No
	8.2 Are you able to use the Wi-Fi free of charge?	Yes/No
	8.3 How is Wi-Fi made available to you on board?	Describe the method of access:
	8.4 What Wi-Fi usage allowance do you have on board? (Multiple answers allowed)	Describe the time or data allowance:
Others :		
Soliciting and responding to fisher's feedback:		

Signature of the inspector :

Lead Inspector：

Signature of the Captain, the Operator or the Representative：

Date of the inspection： _____， ____：____ to ____：____。

境外僱用外籍船員問卷

(中英版 115.05 核定)

親愛的船員朋友，您好：

「農業部漁業署」為了解境外僱用外籍船員僱用情形，特進行本次調查。這份調查的結果將提供政府部門參考，請您協助「完整作答」。

這份問卷的所有答案及個人資料都將保密，請您就所知放心作答，感謝您貢獻寶貴的時間接受調查，並祝您 萬事如意。

Dear Crew Friend :

This questionnaire is designed by the Taiwan Fisheries Agency, Ministry of Agriculture, to collect information of the employment of foreign fishing crews. We would like to ask for your assistance in completing this questionnaire in detail.

All responses and personal information in this questionnaire are confidential, and the results of this questionnaire will be provided to the government divisions. Please feel free to answer the questions based on your experience. Thank you for your time and we wish you all the best.

農業部漁業署 敬啟

Best Regards,
Fisheries Agency, Ministry of Agriculture

時間：西元 年 月 日 時 分

Date and Time: At ____:____ (time) ____ (day) ____ (month) ____ (year)

一、受訪者基本資料 Basic information

1.1 姓名 Name: : _____

1.2 護照號碼 Passport No: : _____

1.3 出生(西元)年月日

Birth Day: 年(year) ____月(month) ____日(day) ____

1.4 國籍 Nationality : _____

※聯繫方式 Contact Information :

手 機 (Mobile Phone) : _____/WhatsApp : _____

家用電話 (Telephone) : _____/Facebook : _____

1.5 來源國仲介(仲介公司名稱或介紹人) : _____

Name of employment agency or person from home country: _____

※檢查人員應針對各題項船員回答情形，依案件調查要件加註說明。

1、船員及經營者間約定事項

The working agreement between the crew member and the fishing vessel owner.

1.1 是否有和經營者簽訂契約？

Did you sign the contract with the operator?

☐ 有簽 Yes

☐ 沒簽 No

提示：提供勞務契約範本，讓船員確認該份文件。

1.2 【接續上題】本人是否持有與經營者簽訂之契約？

If 1.1 Yes, do you hold the contract (including original, hard copy, or soft copy)?

- ☐ 是 Yes
- ☐ 否，契約於持有期間滅失毀損 Previously held, but now lost or damaged.
- ☐ 否，其他 No, the reason is _____

1.3 是否曾經觀看過權益宣導影片？

Did you watch the video regarding to your right, working hours, complaints hotline, etc?

- ☐ 是 Yes
- ☐ 否 No

提示：提示船員回應影片內容有關個人權益(工時、申訴專線等)

1.4 本人身分證件文件是否自行保管？

Did you keep your original passport or identity document?

- ☐ 是 Yes
- ☐ 否 No
- ☐ 船長 It is kept by captain.
- ☐ 經營者 It is kept by operator.
- ☐ 仲介 It is kept by agencies.
- ☐ 不清楚 Unknow.
- ☐ 其他 kept by others _____

1.5 是否可依本人意願取回身份證明文件？

Can you take your passport or identification document back when you need it?

- ☐ 是 Yes
- ☐ 否 No
- ☐ 不清楚(未向保管者要求領回) I don't know, because I have never ask before.

2、工資 Wage

2.1 契約約定每月工資是否達法定最低工資，每月工資_____美金。

Does the monthly wage reach the legal minimum salary required by Taiwan government?

Your CONTRACTUAL wage is USD\$_____per month.

- ☐ 是 Yes
- ☐ 否 No，原因 No, the reason is : _____

2.2 是否有足額領到契約工資？

Did you receive full wage payment?

- ☐ 是 Yes
- ☐ 否，為新船員，尚未領取過 No, new crew (First salary not yet due).
- ☐ 否 No，延遲給付薪水 No, delay_____wage payment months.
- ☐ 否，漁船剛進港，待卸漁後領取 No, the vessel just arrived, and the crew will receive the wage after the fish is unloaded.
- ☐ 否，原因 No, the reason is _____。

提示：

如為否，原因請詢問船員是否知道不足額的原因？

Ex:借款、代辦費、匯款手續費、匯率問題或不知原因

3、不當扣款及借款 Improper deductions and loans

3.1 本次契約期間是否被不當扣款？

Did your wage be deducted by any improper reason?

☐ 是，來源國仲介，名目：_____金額：_____

Yes, by home country Recruitment Agency,
the item/reason : _____ and amount : _____

☐ 是，臺灣仲介，名目：_____金額：_____

Yes, Taiwanese Recruitment Agent,
the item/reason : _____ and amount : _____

☐ 是，經營者，名目：_____金額：_____

Yes, by operator,
the item/reason : _____ and amount : _____

☐ 是，不清楚，名目：_____金額：_____

Yes, unknow people,
the item/reason : _____ and amount : _____

☐ 否 No

3.2 契約期間是否借款? Did you borrow money in CURRENT contract period?

☐ 是，來源國仲介，名目：_____金額：_____

Yes, from home country Recruitment Agency,
the items : _____ and amount of loans : _____

☐ 是，臺灣仲介，名目：_____金額：_____

Yes, from Taiwanese Recruitment Agent,
the items : _____ and amount of loans : _____

☐ 是，經營者，名目：_____金額：_____

Yes, from operator,
the items : _____ and amount of loans : _____

☐ 是，船上幹部，名目：_____金額：_____

Yes, from officer,
the items : _____ and amount of loans : _____

☐ 是，對象：_____, 名目：_____金額：_____

Yes, from _____,
the items : _____ and amount of loans : _____

☐ 是，不清楚，名目：_____金額：_____

Yes, from unknow people (not sure who is) : _____

提示：如有支付相關費請確認是否保證金(押金)、代辦費、私人借款。

4、工時 Working Hours ☐ 剛登船船員 New crew onboard

4.1 在本次契約期間，進入漁場開始捕漁時每天工時約_____小時。

Working hours: hu hours per day)

(職務：☐ 起鈎班 Huling ☐ 下鈎班 Setting hook ☐ 輪機工作 Engineering ☐ 廚師工作 Cook ☐ 包裝班 Packing duty ☐ 捕撈班 Fishing duty ☐ 其他 Others : _____)

※工作時間 Working time

【時段 1】從_____ 點到_____ 點，_____ 合計 _____ 小時。工作內容：

【Period 1】From _____ (Time) to _____ (Time), totaling _____ hours.
Description of Work: _____.

【時段 2】從_____ 點到_____ 點，_____ 合計 _____ 小時。工作內容：

【Period 2】From _____ (Time) to _____ (Time), totaling _____ hours.
Description of Work: _____.

【時段 3】從_____ 點到_____ 點，_____ 合計 _____ 小時。工作內容：

【Period 3】From _____ (Time) to _____ (Time), totaling _____ hours.
Description of Work: _____.

【時段 4】從_____ 點到_____ 點，_____ 合計 _____ 小時。工作內容：

【Period 4】From _____ (Time) to _____ (Time), totaling _____ hours.
Description of Work: _____.

4.2 【接續上題】這樣的工作時間是否可以接受？

【Following on the previous question】Are these working hours acceptable for you?

☐ 是 Yes

☐ 否 原因：_____

No, the reason is _____

4.3 【接續上題】有無補休或發放津貼？

【Following on the previous question】Is there any compensatory resting or additional bonus?

☐ 是 Yes

☐ 否 原因：_____

No, the reason is _____

5、船上生活環境 Living Conditions on the Vessel

5.1 在船上飲水條件如何？How is the drinking water condition on board?

☐ 充足(每日至少 2 公升) Sufficient (At least 2 liters per day)

☐ 不充足：水質不潔不想飲用 Insufficient : It was not clean.

☐ 不充足：被限制飲水 Insufficient : Limited/Restricted access to water.

☐ 不充足，原因：_____。Insufficient : the reason is _____

5.2 在船上伙食條件如何？How is the food condition on board?

☐ 充足 Sufficient

☐ 不充足：每日 3 餐不充足 Insufficient : 3 meals daily, but not enough.

☐ 不充足：每日只供應 2 餐 Insufficient : 2 meals daily.

☐ 不充足：伙食不合胃口 Insufficient : I don't like to the meal taste.

☐ 不充足：蔬菜或肉太少 Insufficient : Vegetables or meat not enough.

☐ 不充足：宗教原因不能食用 Insufficient : I can't eat because religious reason

☐ 不充足：每日供應不足 2 餐經常挨餓 Insufficient : Less 2 meals daily, often hungry

☐ 不充足：食物過期或腐壞 Insufficient : Expired or spoiled food

☐ 不充足，原因：_____。Insufficient : the reason is _____

5.3 臥室床鋪（含通鋪）是否符合一人一床（格）？

Do you have your own ~~space of~~ bed (bunk) to sleep?

☐ 是 Yes

☐ 否 No

5.4 在船上甲板作業時是否有提供充氣式救生衣？

Does captain PROVIDE the inflatable life jackets when working on the deck?

☐ 是 Yes

☐ 否，原因：_____。No, the reason is _____

5.5 在船上甲板作業時是否有穿著充氣式救生衣？

Do you WEAR the inflatable life jacket when working on the vessel deck?

☐ 是 Yes

☐ 否，不在甲板作業 No, I am not working on deck

☐ 否，穿著後行動不便，故不穿戴 No, difficult to work

☐ 否，船上未提供 No, my vessel didn't provide inflatable type

☐ 否，船上提供之救生衣損壞無法使用 No, my vessel provide damaged one, can't use it

☐ 否，原因：_____。No, the reason is _____

6、船上待遇 Treatment on the Vessel

6.1 在本次契約期間，本人是否曾發生過下列不當對待?(複選)

During your current contract, did you encounter the following mistreatment?
(Multiple choice)

☐ 是，遭到毆打 Beaten

☐ 是，遭受拘禁 Restriction of personal freedom

☐ 是，被禁食或禁止飲水 Being denied food or water

☐ 是，工時相較於其他負責同樣工作的船員長許多 My working hours were significantly longer than other crew members holding the same position.

☐ 是，相較於其他負責同樣工作之船員，故意被安排繁重、骯髒的工作 compared with other crew members performing the same duties, I was intentionally assigned heavier and dirtier tasks

☐ 是，被刻意剝奪睡眠時間或休息時間 Deliberately deprived of sleeping or resting time

☐ 是，語言羞辱 Verbal abuse

☐ 是，性侵 Sexual abuse

☐ 是，動作恐嚇 Intimidated

☐ 是，口頭威脅 Threaten

☐ 是，威脅送返 Threaten to be repatriated

☐ 是，其他不當對待：_____ Others: _____

☐ 否，都沒 No, none of the above.

7、緊急事件處理與申訴方式 **Emergency procedures and complaints channels**

7.1 船上有人生病、受傷時，船長或其他幹部船員如何處理?(複選)

What the captain or the officers did when someone on the fishing vessel was sick or injured? (Multiple choice)

- ☐ 在本次契約期間從未發生過 This did not happen during my current contract.
- ☐ 採適當方式處置 Captain or the officers provided appropriate assistance,
 - ☐ 不嚴重的生病或受傷由船長或幹部船員視情形給藥
For minor sickness or injury, captain or officers provided medicine depending on the situations.
 - ☐ 若病情或傷勢嚴重船長或幹部船員會緊急聯絡岸上醫療諮詢並遵醫囑緊急處理
For serious sickness or injury, the captain or officers contacted onshore medical consultation and provided emergency medical care in accordance with the professional advice
 - ☐ 視受傷或病情安排運搬船、直升機或漁船進港時安排就醫
Arranged carrier vessel, helicopter, or fishing vessels to carry the patient into port and receive medical treatment based on the conditions of sickness or injury
 - ☐ 視受傷或病情安排適當休息
Arranged adequate resting time for the sick or injured crew
 - ☐ 若係嚴重的傳染病(例如流感、肺結核、霍亂、麻疹等)，將船員隔離
Isolated the crew in the cases of serious epidemical disease
 - ☐ 其他：_____ Others : _____

7.2 自己發生以下問題你如何尋求協助？

When you encounter below issues, who will you ask for assistance?

- ☐ 工作問題: Work-related issues
 - ☐ 詢問船長 Captain
 - ☐ 詢問幹部 Officer
 - ☐ 詢問資深船員 Senior crew
 - ☐ 詢問臺灣仲介 Taiwan Recruitment Agent
 - ☐ 詢問來源國仲介 Home country Recruitment Agency
 - ☐ 詢問經營者 Operator
 - ☐ 未發生過 Never happened
- ☐ 工資問題 Salary-related issues
 - ☐ 詢問船長 Captain
 - ☐ 詢問幹部 Officer
 - ☐ 詢問資深船員 Senior crew
 - ☐ 詢問臺灣仲介 Taiwan Recruitment Agent
 - ☐ 詢問來源國仲介 Home country Recruitment Agency
 - ☐ 詢問經營者 Operator.

- ☐ 未發生過
- ☐ 其他問題 Other issues
 - ☐ 詢問船長 Captain
 - ☐ 詢問幹部 Officer
 - ☐ 詢問資深船員 Senior crew
 - ☐ 詢問臺灣仲介 Taiwan Recruitment Agent
 - ☐ 詢問來源國仲介 Home country Recruitment Agency
 - ☐ 詢問經營者 Operator
 - ☐ 未發生過 Never happened

7.3 你是否知道相關申訴專線及管道?

Do you know the related complaint hotline or contact?

- ☐ 知道勞動部 1955 申訴諮詢專線及其功能(在國外可撥打+886-2-8073-3141)
The Taiwan Ministry of Labor hotline 1955 (+886-2-8073-3141 for international calls)
- ☐ 知道：外籍船員互動平台 Interactive platform for foreign crew members
- ☐ 知道：漁工之聲 Worker's voice
- ☐ 知道：臺灣仲介 Taiwan's Recruitment Agent
- ☐ 知道：國外仲介 Home country Recruitment Agency
- ☐ 不知道 None of the above

8、通訊設備使用情形(Wi-Fi) Usage of communication (Wi-Fi) (115 年 5 月新增)

8.1 船上是否提供你使用 Wi-Fi ?

Is there accessible Wi-Fi provided for you on board?

- ☐ 是 Yes
- ☐ 否 No

8.2 你是否可以免費使用 Wi-Fi ?

Is the Wi-Fi provided free of charge?

- ☐ 是 Yes
- ☐ 是，但超出限額需要自行購買

Yes, but any data beyond the limit must be purchased at my own expense.

- ☐ 否 No

8.3 你在船上可以使用 Wi-Fi 的方式?

How Wi-Fi is available for your use on board the vessel?

- ☐ 僅能傳文字訊息 Text messages only
- ☐ 可傳文字訊息與語音通話 Text messaging and voice calls only
- ☐ 可傳文字訊息與語音、視訊通話

Text messaging, voice calls, and video calls are all available

8.4 你在船上可以使用 Wi-Fi 的時間或流量?(複選)?

What is the time or data provided to you for using the Wi-Fi on board?
(Multiple Choice)

- ☐ 限時_____時/月 Limited to _____ hours per month
- ☐ 限量_____MB/月 Limited to _____ MB per month
- ☐ 不限時也不限量 No time or data limits
- ☐ 不清楚 Not sure
- ☐ 其他_____ Other : _____

【問題結束，謝謝您提供寶貴意見】

(This is the end of the questionnaire, thank you for your time and feedback)

船員簽名 Signature of the crew member : _____

檢查員簽名 Signature of the inspector: : _____

